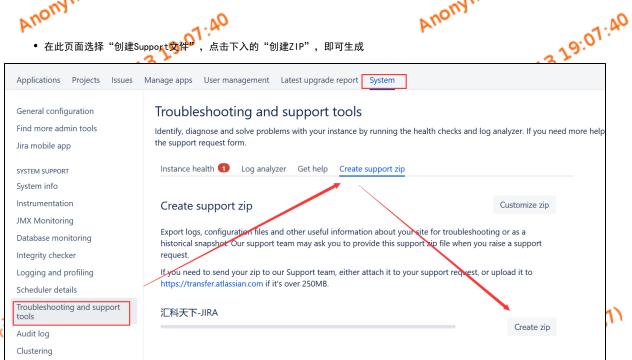
## 97-生成Support文件

JIRA生成support Anonymous[3.1 confluence生成support

生成support文件,具体可按以下步骤进行操作

- 系统管理员进入到→>系统→故障与支持工具
- 在此页面选择"创建Support文件" 点击下入的"创建ZIP",即可生成

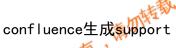


• 生成完数据后,会提示文件的保存部署,从服务器上下载下来发送给专家以获得进一步分析和支持。

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Troubleshooting and support tools	NA CONTRACTOR OF THE PROPERTY
Identify, diagnose and solve problems with your instance by running the support request form.	the health checks and log analyzer. If you need more help, contact At
Instance health 1 Log analyzer Get help Create support zi	<u>P</u>
Create support zip	Customize zip
Export logs, configuration files and other useful information about y historical snapshot. Our support team may ask you to provide this s request.	3
If you need to send your zip to our Support team, either attach it to https://transfer.atlassian.com if it's over 250MB.	your support request, or upload it to
汇科天下-JIRA	Davisland rin
✓ Your support zip is ready to download. 它被保存到 /var/atl	Download zip assian/application-data/jira/export
/Jira_support_2020-08-03-12-58-22.zip。	J 1

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进入一般配置→故障排除和技术支持工具



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